

E-01787A-11-0186

ORIGINAL



0000129915

ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone:

Fax

Priority: Respond Within Five Days

Opinion      No. 2011      99311

Date: 9/21/2011

Complaint Description:      08Z    Rate Case Items - Other  
   N/A    Not Applicable

First:

Last:

Complaint By:      **Sandra**

**Roach**

Account Name:

Home:

Street:

Work:

City:                      Showlow

CBR:

State:                      AZ              Zip: 85902

is:

Utility Company.      **Navopache Electric Cooperative, Inc.**

Division:                      Electric

Contact Name:

Contact Phone:

Nature of Complaint:

DOCKET No. E-01787A-11-0186    OPPOSED    Smart Meters

opposed to the installation of smart meters for health reasons.

Husband was in the Navy in the 50's and exposed to radiation on deck of the ship using radiation for the H bomb. Per medical staff at the VA Hospital, radiation is cumulative in the body. He is very careful about any sun exposure as well as any radiation received thru xrays, such as the dentist. Microwaves are used for re heating only, no cooking, and cell phones are used on a limited basis.

Customer feels they should have the right to decline the installation of a smart meter and not have their rates raised if they should choose to do so.

\*End of Complaint\*

Utilities' Response:

Arizona Corporation Commission

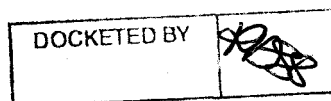
**DOCKETED**

SEP 22 2011

Investigator's Comments and Disposition:

docketed

\*End of Comments\*



Date Completed: 9/21/2011

Opinion No.    2011 - 99311

RECEIVED  
2011 SEP 22 A 9:47  
AZ CORP COMMISSION  
DOCKET CONTROL

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

Investigator: Richard Martinez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion      No. 2011 - 99313

Date: 9/21/2011

Complaint Description:      01H Billing - Smart Meter  
   N/A Not Applicable

First:

Last:

Complaint By:      Douglas & Marinel      Cole

Account Name:      Douglas & Marinel Cole

Home: (000) 000-0000

Street:      [REDACTED]

Work:

City:      Show Low

CBR:

State:      AZ      Zip: 85901

is:

Utility Company:      Navopache Electric Cooperative, Inc.

Division:      Electric

Contact Name:      [REDACTED]

Contact Phone:      [REDACTED]

Nature of Complaint:

(Docket No. E-00000C-11-0328)

September 2, 2011

From: Douglas & Marinel Cole  
[REDACTED]

Show Low, AZ 85901

To: Navopache Electric  
1878 W. White Mountain Blvd.  
Lakeside, AZ 85929

Re NOTICE OF NO CONSENT TO TRESPASS AND SURVEILLANCE, NOTICE OF LIABILITY.

Dear Navopache Electric:

We understand that Navopache Electric has installed a "Smart Meter" on our property without advising us that you were doing so. You and all other parties are hereby denied consent for installation and use of all such devices on above property. We understand that informed consent is legally required for installation of any surveillance device and any device that will collect and transmit private and personal data to undisclosed and unauthorized parties for undisclosed and unauthorized purposes. Authorization for sharing of personal and private information may only be given by the originator and subject of that information. That authorization is hereby denied and refused with regard to the above property and all of its occupants.

Your company has not adequately disclosed the particular recording and transmission capabilities of the "Smart Meter", or the extent of the data that will be recorded, stored and shared, or the purposes to which the data will and will not be documented.

## ARIZONA CORPORATION COMMISSION

### UTILITY COMPLAINT FORM

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We refuse and deny consent of any installation and use of any monitoring, eavesdropping and surveillance devices on our property, our place of residence and our place of occupancy. That applies to and includes "Smart Meters" and actively monitoring devices of any and all kinds. Any device that has been or will be installed on my property or residence will be considered trespassing, stalking, wiretapping and unlawful surveillance and endangerment of health and safety. All persons, government agencies and private organizations responsible for installing or operating monitoring devices directed at or recording our activities, which we have not specifically authorized in writing, will be considered a violation of the 4th Amendment to the Constitution and will be liable for any violations, intrusions, harm or negative consequences caused or made possible by those devices whether those negative consequences are justifiable by "law" or not.

This is legal notice. After this delivery the liabilities listed above may not be denied or avoided by parties named in this notice. Civil Servant immunities and protections do not apply to the installation of "Smart Meters" due to criminal violations they represent.

Notice to principal is notice to agent and notice to agent is notice to principal. All rights reserved.

Douglas Cole  
Marinel Cole

cc: AZ Corporation Commission  
\*End of Complaint\*

#### Utilities' Response:

#### Investigator's Comments and Disposition:

9/21  
Emailed to Phoenix office for docketing.  
FILE CLOSED.  
\*End of Comments\*

Date Completed: 9/21/2011

Opinion No. 2011 - 99313

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